



Rekgethegile Service Solutions (RSS)

Company Profile — Digital, Security & AI Enablement

Enhancing trust through independent assurance

Service Excellence. Governance. Digital Trust. | IT Governance · Cybersecurity · ITSM · AI & Cloud

About Us

Rekgethegile Service Solutions (RSS) is a specialist South African consulting and training organisation focused on Digital Product and Service Management, IT Governance, Information Security and Artificial Intelligence Assurance. Founded and led by Andrew Leeuw, RSS brings over 20 years of experience helping organisations transition from traditional IT environments into secure, intelligent, cloud-enabled and value-driven digital enterprises.

Vision

To be a leading African consulting firm in Digital Service Excellence, Cybersecurity, Artificial Intelligence Governance and Cloud Transformation — enabling organisations to operate securely, intelligently and efficiently.

Mission

- Adopt modern Digital Product and Service Management practices
- Strengthen governance through COBIT, King, ISO, Lean and BRM
- Ensure resilience through ISO/IEC 27001, 27002 and 42001
- Drive responsible AI governance and innovation
- Enable scalability through cloud strategies and operating models

Core Capabilities

Digital Product & Service Management

ITSM-to-product operating model, SVS, XLA, SIAM integration and service desk (SDA/SDM) transformation.

Information Security & Cybersecurity

ISO/IEC 27001 ISMS, 27002 controls, security governance, risk treatment and awareness.

Artificial Intelligence & Digital Trust

ISO/IEC 42001 AIMS, responsible AI, AI risk and ethical impact assessments.

IT & Corporate Governance

COBIT 2019, ISO 38500, King IV/V, CGICT and Business Relationship Management.

Lean & Continuous Improvement

Lean IT, value stream mapping, CSI and operational excellence.

Cloud & Modern Platforms

Cloud strategy, governance, risk and migration with DevOps/Agile integration.

Services

Signature Services

- **ISO Internal Audit** — independent ISO/IEC 20000, 27001 and 42001 internal audits with a clear path to certification.
- **ISMS Build to Certification** — build an Information Security Management System from scratch through to certification-ready.
- **Trainers as a Service** — experienced accredited trainers on demand for your certification and enablement programmes.

Consulting & Advisory

- Digital transformation & product-centric models
- IT governance & operating model design
- Cloud transformation & architecture alignment
- AI governance & implementation strategy
- Information security & cyber resilience

Assessments & Strategic Reviews

- ISO/IEC 27001, 27002, 42001 & 20000 assessments
- COBIT capability & ITSM maturity assessments
- IT, AI and cloud strategy reviews
- Service performance & experience analysis
- Governance effectiveness reviews

Training & Enablement

Accredited and customised training, grouped by discipline. Certified public courses or in-house programmes; trainers-as-a-service available.

SERVICE MANAGEMENT

ITIL 4/5 · SIAM · Lean IT & Continuous Improvement · Business Relationship Management (BRM)

GOVERNANCE

COBIT 2019 · King IV / King V · TOGAF · Cloud Computing Fundamentals & Governance

SECURITY & AI

ISO/IEC 27001 & 27002 · ISO/IEC 42001 · AI Foundation · CISA / CISM / CGEIT

PROJECT, AGILE & DEVOPS

PRINCE2 · PMBOK / PMP · Agile & Scrum · SAFe (Scaled Agile) · DevOps

SERVICE DESK

Framework Alignment

DOMAIN	FRAMEWORKS & STANDARDS
Service Management	ITIL 4/5, ISO/IEC 20000
Service Integration	SIAM
Service Desk	SDA, SDM (SDI Standards)
IT Governance	COBIT 2019, ISO 38500
Corporate Governance	King IV, King V
Security	ISO/IEC 27001, ISO/IEC 27002
AI Governance & Enablement	ISO/IEC 42001, AI Foundation
Risk	ISO 31000
Project, Agile & DevOps	PRINCE2, PMBOK, Agile, SAFe, DevOps
Enterprise Architecture	TOGAF
Experience / Improvement / Relationship / Cloud	XLA, Lean IT, BRM, Cloud Governance Models

Why RSS

- Deep multi-framework expertise across ITIL, COBIT, King, ISO, AI and Cloud
- Strong audit, implementation and advisory capability under one roof
- Focus on business value, experience and security — not just compliance
- Proven, cross-industry delivery track record
- Bridges executive, business and technical stakeholders

Industries We Serve

- Public Sector
- Banks
- Lotteries
- Financial Services
- Mining & Industrial
- Telecommunications
- Hospitality & Retail
- Universities & Training Providers

Leadership

Led by **Andrew Leeuw**, an experienced consultant, trainer and assessor with expertise in ITIL (Master level), ISO/IEC 20000, 27001, 27002 and 42001, COBIT 2019, AI Governance and Digital Transformation, and IT Governance, Risk & Compliance.

Contact Rekgethegile Service Solutions (Pty) Ltd

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